

Allyson Batte, MBA

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SUMMARY

Operations and people leader who has run a U.S. Army forward headquarters in Kuwait, a city 911 dispatch center, and a full-service early-learning center in Colorado. Promoted three times in 18 months at current employer. MBA in Marketing Data Analytics (Colorado State University, 2024) adds a quantitative layer to a career in hiring, coaching, and crisis-tested communication.

CORE SKILLS

- **Operations & Compliance:** P&L-style accountability, licensing standards, audit-ready record keeping, safety and risk management.
- **People Leadership:** Hiring, onboarding, coaching, performance management, retention, conflict resolution.
- **Crisis & High-Stakes Communication:** 911 dispatch, deployed military operations, real-time decision-making under pressure.
- **Stakeholder Engagement:** Family, regional leadership, military command, and emergency-services partners.
- **Data & Analytics (MBA-trained):** Google Analytics, Tag Manager, KPI dashboards, marketing data analytics coursework.
- **Process Improvement:** Workflow redesign, standard operating procedures, training documentation.

PROFESSIONAL EXPERIENCE

The Sunshine House Early Learning Academy — Fort Collins, CO

Center Director (2025 – Present) | Director-in-Training, Mentor Teacher, Float Teacher (2024 – 2025)

Promoted three times in 18 months across a national early-childhood organization. Now run daily operations of a center serving 110+ families across multiple classrooms and age groups.

- Lead 38 staff (teachers, assistants, and operations) across multiple classrooms; maintain Colorado licensing ratios, safety standards, and audit-readiness.
- Drove enrollment from 54 to 106 students (96% growth) through strategic family engagement and retention-focused initiatives.
- Helped drive a 52% increase in monthly revenue through enrollment growth and operational improvements.
- Coach teachers through performance plans and professional development; partner with regional leadership on hiring, staffing, and retention.
- Rebuilt internal workflows (intake, ratio tracking, parent communication) to improve consistency across age groups and cut administrative time.
- Resolve escalated family concerns in person and over the phone; protect program reputation and Google/parent-review ratings.

Gainesville Police Department — Gainesville, TX

Emergency 911 Telecommunicator | March 2020 – December 2021

- Dispatched police, fire, and EMS across 200+ daily emergency and non-emergency calls; maintained accuracy under continuous time pressure.
- Triaged simultaneous incidents in real time — prioritizing life-safety calls while keeping callers calm and providing pre-arrival instructions.
- Coordinated two-channel radio traffic for up to 15 police officers and 25 fire personnel simultaneously; produced clean, court-admissible records for every incident.

Texas Army National Guard

2013 – 2021

Commissioned Officer — Personnel, Operations, and Forward HQ Leadership

Held three progressively senior roles, including a deployment to Kuwait. Equivalent civilian responsibilities: HR business partner, operations manager, and program coordinator.

Officer Strength Manager — Huntsville, AL

Apr 2018 – Sep 2019

- HR-equivalent role within U.S. Army Space and Missile Defense Command; managed sensitive personnel data across 30+ nationwide departments and divisions.
- Built readiness reports and personnel-tracking analytics that informed senior leadership decisions, impacting hundreds of military personnel across multiple commands.
- Led the Combined Federal Campaign initiative for the command — coordinated outreach, volunteers, and fundraising across multiple units, overseeing contributions exceeding \$75K.

HR Manager / Forward Commander — Ali Al Salem, Kuwait

Oct 2016 – Aug 2017

- Ran personnel accountability and readiness operations for 19 directly-assigned soldiers in a deployed forward environment supporting U.S. forces across the Middle East.
- Supported deployment transition operations involving 4,500+ military personnel entering and exiting the region; redesigned standard operating procedures to improve accountability and reduce reporting errors.

Executive Officer / Platoon Leader — Wichita Falls, TX

Apr 2015 – Nov 2021

- Dual leadership role covering personnel management, logistics, training coordination, and operational readiness.
- Managed inventory and equipment accountability exceeding \$250,000 in vehicles, equipment, and operational assets — zero loss across multiple training cycles.
- Planned and executed training exercises; mentored junior soldiers on professional development and mission readiness.

EARLIER EXPERIENCE

- Infant Teacher — Kids ‘R’ Kids (Flower Mound, TX), 2013.
- English Teacher — Chungcheongnam-do Office of Education (Boryeong, South Korea), 2012 – 2013.
- Shift Manager — AquaKids, Inc. (Flower Mound, TX), 2008 – 2011.
- Preschool Teacher — Legacy Learning Center (Flower Mound, TX), 2007 – 2008.

EDUCATION

Master of Business Administration (MBA), Marketing Data Analytics

Colorado State University • Graduated May 2024 • Dean’s List, 2022 – 2024

Bachelor of Science, Health Promotion & Secondary Education

University of North Texas • Graduated December 2011

CERTIFICATIONS & TRAINING

- Google Analytics for Beginners.
- Google Tag Manager Fundamentals.
- Basic Officer Leader Course — U.S. Army.
- Federal Officer Candidate School — U.S. Army.